



CCTV Quality Assurance Program

It is our guarantee and commitment to you that during the term of your Quality Assurance Program:

Lifetime Repair and Replacement

Sonitrol will respond on-site and repair or replace – at no additional cost – any item of your Sonitrol Video Technology System that fails because of normal wear and tear.

Loaner Camera Policy

Sonitrol will install a loaner camera should any camera fail so you are not without video coverage while the damaged camera is out for repair/replacement. This gives you 100% confidence that your system will provide you the 24/7 security you demand.

Lifetime Training

Whenever you request, Sonitrol – at no additional cost – will provide on-site training for you and your staff on the proper use of your Sonitrol Video Technology System.

Lifetime Technical Assistance

If needed, Sonitrol will provide technical assistance to retrieve critical images from your DVR/NVR.

*Exclusions to this program include vandalism, damage caused by client, and Acts of God. Due to licensing constraints, Sonitrol cannot provide loaner NVR's.

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